



Benchmarking tool for Quality Assurance  
in European Training Institutes



Erasmus+

# Benchmarking tool for Quality Assurance in VET

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# The start

- Need to implement the EQAVET framework (previously CQAF)
- Accommodate different quality practices from different countries and VET environments
- Provide an integrated service for VET providers, where they can assess their quality practices, benchmark with other institutes and access relevant information.

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# Three funded projects

- BEQUAL project, Development of Innovation
  - 1<sup>st</sup> December 2008 – 30<sup>th</sup> November 2010
- BEQUAL + project, Transfer of Innovation,
  - 1<sup>st</sup> October 2011 – 30<sup>th</sup> September 2013
- EXPANDVET project, Transfer of Innovation
  - 1<sup>st</sup> October 2012 – 30<sup>th</sup> September 2014
- Funded by European Commission, Lifelong learning programme

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# BEQUAL Partners

- IDEC SA
- OBES
- FIATEST
- FLORIDA
- IFCIL
- P&W
- Learning Regions



# BEQUAL+ Partners

- National Agency for Vocational Education and Training (BG)



- Industry Watch Group



- IDEC SA



- Vocational and Technical Education Development for Centre of the University of Bahcesehir



- ASEV



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# EXPANDVET partners

- Kaunas Chamber of Commerce, Industry and Crafts, LT.
- IDEC SA, EL.
- Norton Radstock College, UK.
- Kaunas Vocational training centre for Service Business Specialists, LT.
- Uniwersytet Lodzki, Wydział Zarządzania, PL.
- BEST Institut für berufsbezogene Weiterbildung und Personaltraining GmbH, AT

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- New Erasmus+ strategic partnership project will start in 2014
- Partners
  - KVALB, Latvian Society for Quality
  - IDEC SA
  - Finnish Quality Association
  - Educational Association, Czech Republic  
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- Thematic portal on quality assurance in VET
- Online benchmarking tool
- Identification of quality practices at institute level in VET
- Web based “quality sharing network” in VET
- Community of Practice (CoP) in the theme of quality assurance in VET

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# Benchmarking tool

- Self assessment tool for quality assurance in VET institutes
- Basis of the tool a questionnaire of 29 statements describing the whole quality cycle: planning, implementation, evaluation, review and procedures for change
- Statements include concrete examples, to facilitate VET providers to understand and evaluate.

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# Benchmarking tool

- VET providers evaluate each statement in a 4 level scale.
- The results are stored in a database and constitute the benchmarks.
- Statistics can be displayed by country and by type of VET institute.
- Benchmarking tool generates a report for each VET institute.

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# Benchmarking report

- Displays the user replies against the other users
- Can be filtered by country or by type of VET institute
- Displays the 3 stronger and 3 weakest points regarding quality assurance

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# Good practices

- Submitted on-line in a form, by VET providers
- Are evaluated by an expert and then are displayed on-line
- Can be browsed or searched

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# Other features

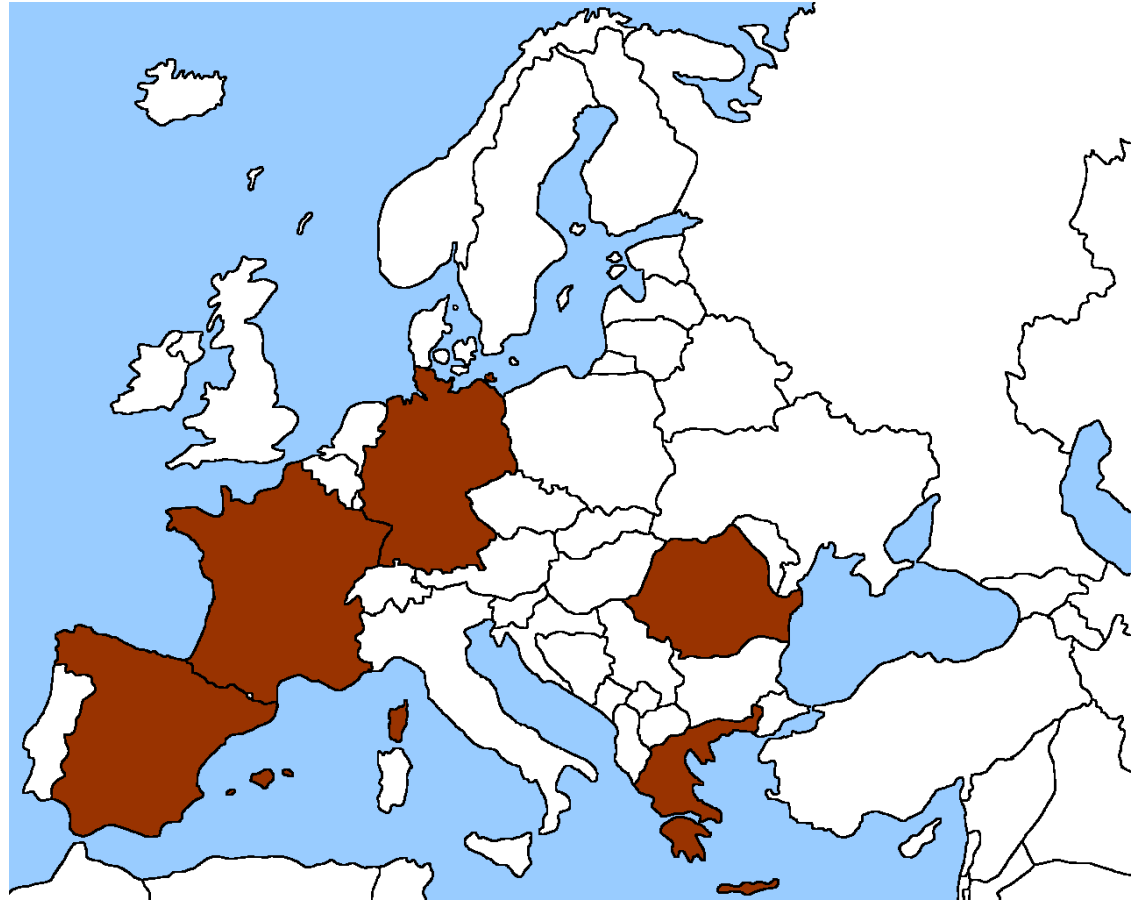
- VET Blog: News, opinions, short articles related to VET and to quality assurance in VET
- Articles on quality assurance, CQAF, benchmarking and other related issues
- Links and documents in selected categories

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- Short interview videos.
- Interview questions:
  - Is it interesting to compare the quality system of your organisation with other organisations at national level?
  - Is it interesting to compare your performance as a training organisation with that of other institutions at European level and why?
  - Do you think that a benchmarking tool for comparing your quality system with other organisations is useful?
  - What does it mean quality for your organisation?
  - If you had to pick only one thing that best describes why your organisation is better from the other ones in delivering education and training, what would that be?

## The expansion

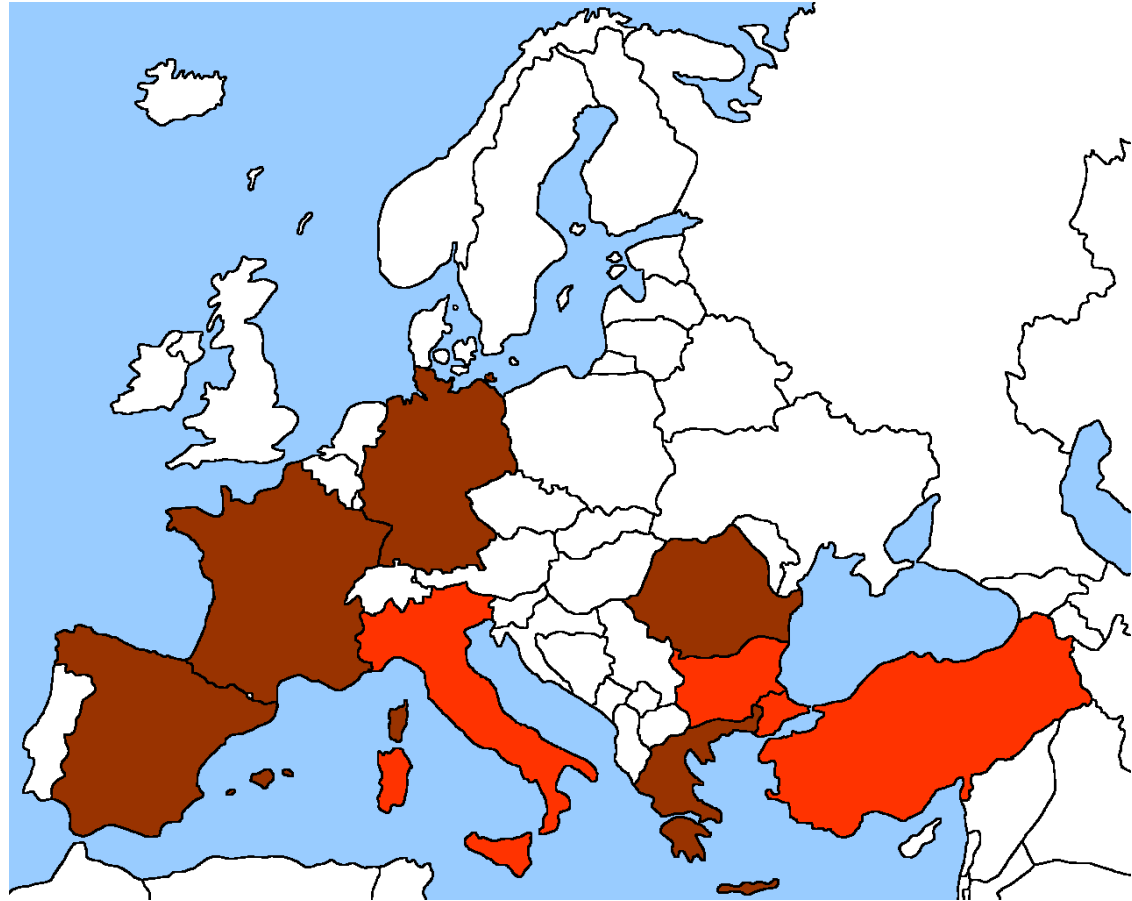
- BEQUAL
- 2011
- Greece
- Spain
- France
- Germany
- Romania



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## The expansion

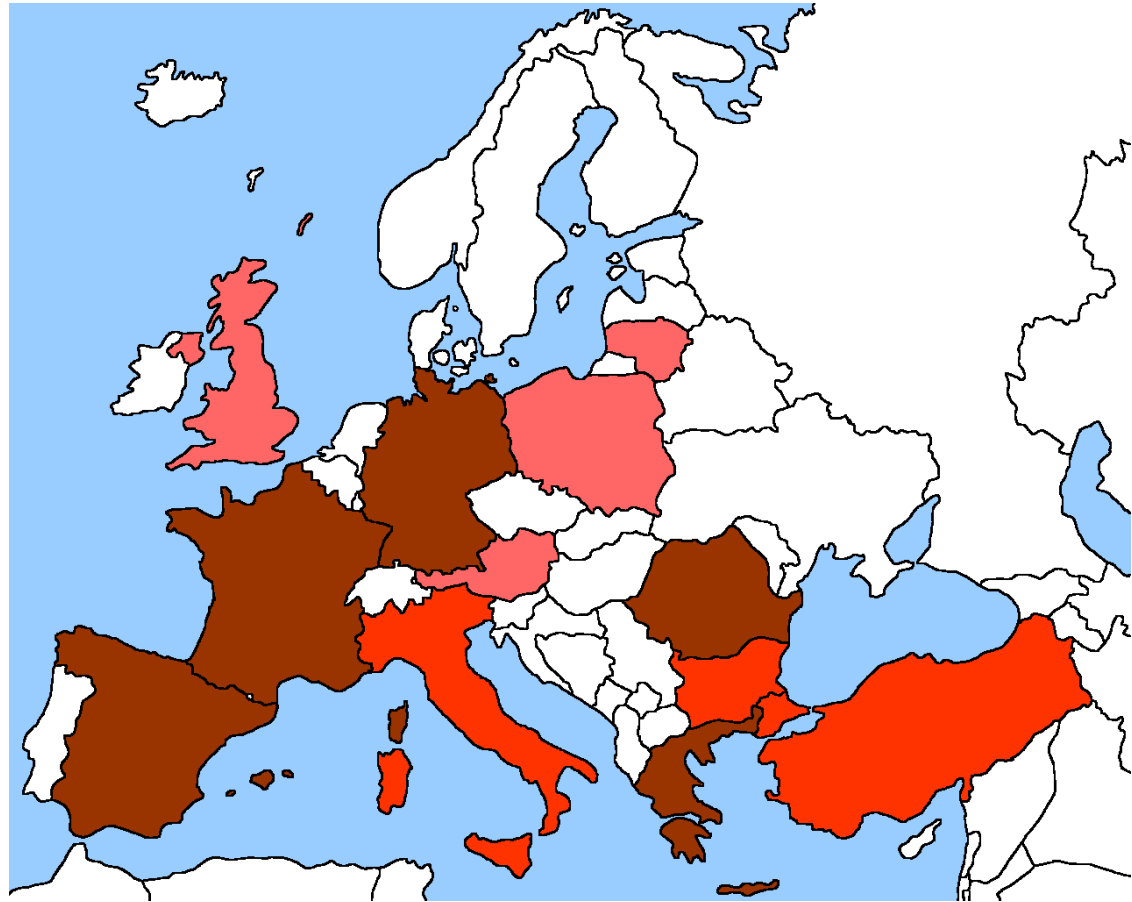
- BEQUAL+
- 2013
- Bulgaria
- Italy
- Turkey





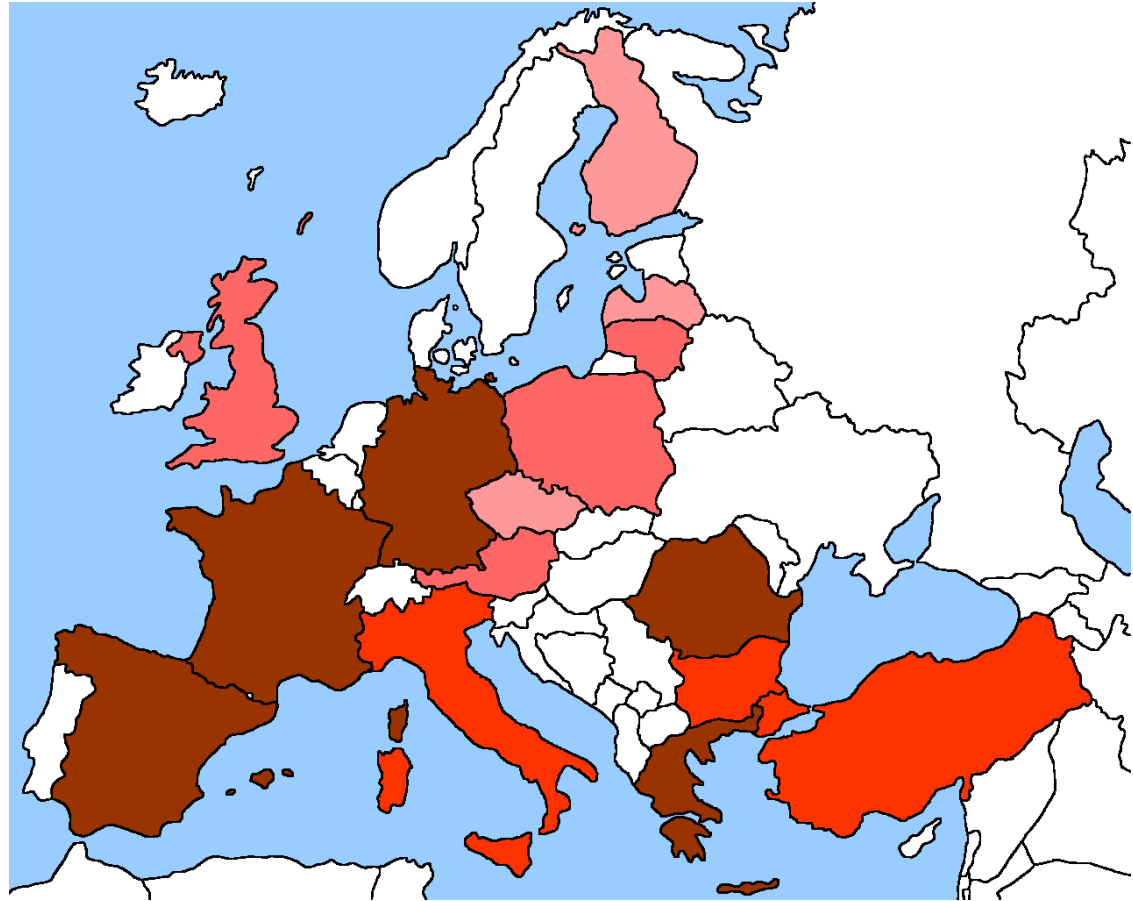
## The expansion

- EXPANDVET
- 2014
- Lithuania
- Poland
- Austria
- United Kingdom



## The expansion

- BEQUAL.net
- 2016
- Latvia
- Finland
- Czech Republic

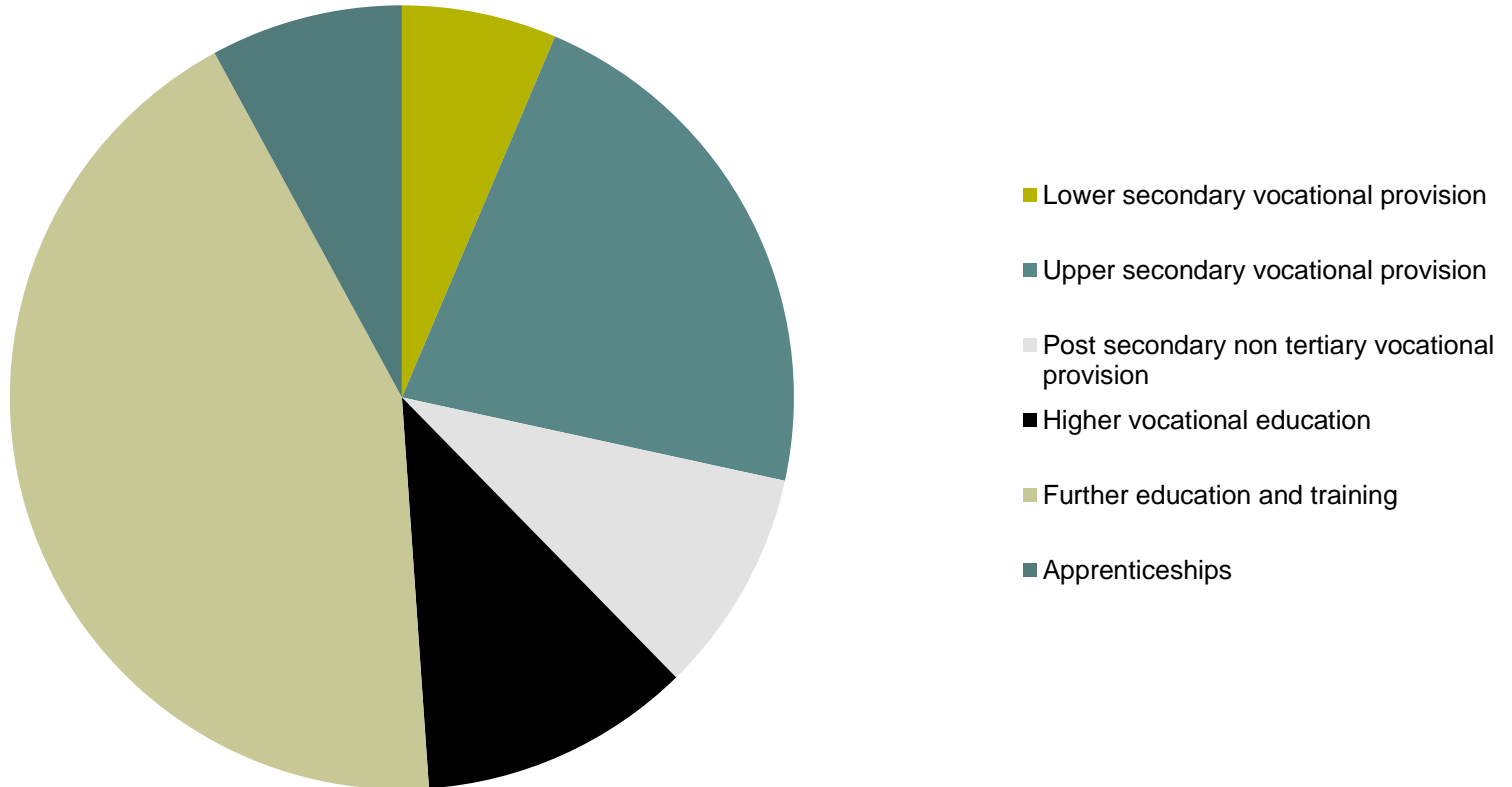


# In numbers

- Presence in 12 countries / 11 languages
- Future expansion in 3 more countries/  
languages
- More than 450 VET institutions registered  
since 2010
- 52 good practices

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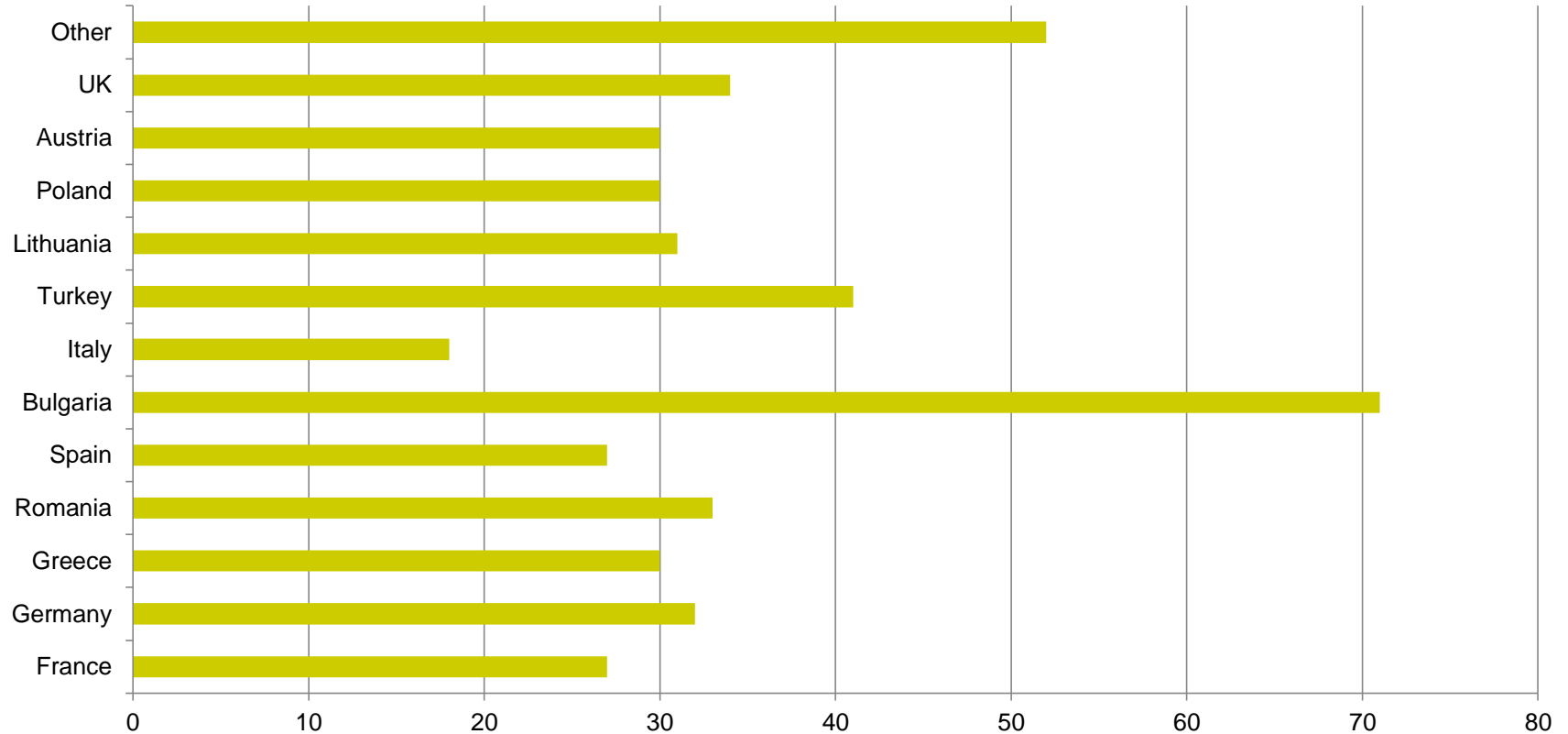
# By type of VET organisation





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# By country



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# Future goals

- Expand in more countries / translate and localise in all EU languages
- Increase the users in all countries, old and new
- Increase user engagement

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# At operational level

- Upgrade the BEQUAL web-site
- Update the tool
- Enrich the BEQUAL portal, frequent updates, articles, media content, documents and links
- Intense the communication strategy, link with social media, web campaign

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# How you can be part of BEQUAL

- You can register to the portal and participate in the CoP
- You can fill in the benchmarking tool and help us gather the benchmarking data
- You can provide a good practice example from your quality assurance system
- You can recommend BEQUAL to your colleagues [www.bequal.info](http://www.bequal.info)



# How you will benefit from BEQUAL

BEQUAL provides to you the opportunity to:

- Benchmark your quality processes with other training organisations from your country and other European countries
- Self-evaluate in detail your quality assurance system
- Consult our collection of best practices
- Provide your own best practice
- Keep yourself updated to new developments in the theme of Quality Assurance in VET



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**Thank you for your attention!**

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